

AODA Annual Status Report 2021

Introduction

This Accessibility Status Report is the annual update on the progress of measures taken to improve accessibility and implement the Accessibility for Ontarians with Disabilities Act, 2005 (AODA) and the Integrated Accessibility Standards Regulation (Ontario Regulation 191/11). This Status Report includes the accessibility initiatives that were completed to implement the strategies outlined in Media6 IMG's Multi-Year Accessibility Plan.

Commitment

Media6 IMG is committed to meeting the accessibility needs of people with disabilities. Media6 IMG strives to provide goods, services, programs, and facilities in a manner that respects the dignity and independence of all people. Our commitment is to provide persons with disabilities the same opportunities to access our goods, services, programs, and facilities in the same manner as other persons, wherever possible.

Accessibility Progress

General Requirements

- Policy, standard and procedures were reviewed and updated
- Multi-year accessibility plan was reviewed and updated
- Communicated the policy, standard, procedures and multi-year accessibility plan companywide
- Accessibility compliance report filed with the authority having jurisdiction
- Refresher training completed in all applicable areas companywide

Accessibility for Customer Service

- Updated and implemented integrated accessibility and customer service standard
- Communicated the integrated accessibility and customer service standard companywide

Information & Communication

- Updated and implemented feedback processes to meet accessibility standards
- Facilitated accessible formats and communication supports, available upon request
- Updated internet websites, including web content to conform to the World Wide Web Consortium Web Content Accessibility Guidelines (WCAG) 2.0, at Level AA except where it is impracticable

Employment

- Continue to notify the public that accommodations will be provided upon request
- Continue to provide accommodations throughout recruitment processes and over the course of employment

Design & Use of Public Spaces

- Any construction or redevelopment of any location that takes place in the future will meet the accessibility standards
- Continue to monitor, maintain and repair the accessible elements of public spaces.

Information & Feedback

We know that your feedback is important to help us identify barriers that limit or prevent you from interacting with us or receiving our services in an accessible format. We are committed to improving our services for people with disabilities. Please provide your feedback by using the processes outlined below:

1. By visiting <https://www.imgmfg.com/company/accessibility>
2. By emailing alert@interiormanufacturinggroup.com
3. By telephoning (905)-278-9510 or toll free at 1-866-276-6820
4. In writing to Media6 IMG, Health & Safety Department, 974 Lakeshore Road E. Mississauga, Ontario L5E 1E4

Accessible formats of this document are available upon request.

Compliance note: This Annual Status Report was prepared in compliance with Ontario Regulation 191/11 under the Accessibility for Ontarians with Disabilities Act, 2005 (AODA), as amended.